

**TruTeq Wireless (Pty) LTD**

Registration Number of Company: 2001/021310/07

**MANUAL**

**in terms of**

**Section 51 of**

**The Promotion of Access to Information Act 2/2000**

**(the "ACT")**

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## **1. INTRODUCTION**

TruTeq Wireless (Pty) LTD started trading in 2011. Our core business is the development of GSM, 3G, LTE and CDMA based products. This extends from some or other data terminal all the way into the GSM or CDMA network to routing and billing systems that handle and process billions of packets of data. It also includes mobile banking and we are associated with of a number of leading international banks.

## **2. COMPANY CONTACT DETAILS**

Directors:                    Mr. T van der Walt (Managing)  
                                      Mr. JP van Wyk  
                                      Mr. CJC van Aardt  
                                      Mr. GJJ van der Merwe

Office Manager/CEO:    Mr. T van der Walt

Postal Address:            P.O. Box 12220, CENTURION, 0046

Street Address:           Ameton House, 1028 Clifton Avenue, Lyttelton Manor X3, 0157, RSA

Telephone Number:    +27 12 667 1530

Fax Number:                +27 12 667 1531

Email:                        information @truteq.com

### **3. The Act**

**3.1** The ACT grants a requester access to records of a private body, if the record is required for the exercise or protection of any rights. If a public body lodges a request, the public body must be acting in the public interest.

**3.2** Requests in terms of the ACT shall be made in accordance with the prescribed procedures, at the rates provided. The forms and tariff are dealt with in paragraphs 6 and 7 of the Act.

**3.3** Requesters are referred to the Guide in terms of Section 10 which has been compiled by the South African Human Rights Commission, which will contain information for the purposes of exercising Constitutional Rights. The Guide is available from the SAHRC.

The contact details of the Commission are:

Postal Address: Private Bag 2700, Houghton, 2041

Telephone Number: +27-11-877 3600

Fax Number: +27-11-403 0625

Website: [www.sahrc.org.za](http://www.sahrc.org.za)

#### 4. Applicable Legislation

No	Ref	Act
1	No 61 of 1973	Companies Act
2	No 98 of 1978	Copyright Act
3	No 55 of 1998	Employment Equity Act
4	No 95 of 1967	Income Tax Act
5	No 66 of 1995	Labour Relations Act
6	No 89 of 1991	Value Added Tax Act
7	No 37 of 2002	Financial Advisory and Intermediary Services Act
8	No 75 of 1997	Basic Conditions of Employment Act
9	No 69 of 1984	Close Corporations Act
10	No 25 of 2002	Electronic Communications and Transactions Act
11	No 2 of 2000	Promotion of Access of Information Act
12	No 30 of 1996	Unemployment Insurance Act

## 5. Schedule of Records

<b>Records</b>	<b>Subject</b>	<b>Availability</b>
Public	<ul style="list-style-type: none"><li>• Public Product Information</li></ul>	Limited Information available on web site Available
Affairs	<ul style="list-style-type: none"><li>• Public Corporate Records</li><li>• Media Releases</li></ul>	Companies and Intellectual Property Commission (CIPC) <a href="http://www.cipc.co.za">www.cipc.co.za</a> Information available on web site
Financial	<ul style="list-style-type: none"><li>• Financial Statements</li><li>• Financial and Tax Records (Company &amp; Employees)</li><li>• Asset Register</li><li>• Management Accounts</li></ul>	Request in terms of PAIA. Request in terms of PAIA. Request in terms of PAIA. Request in terms of PAIA.
Marketing	<ul style="list-style-type: none"><li>• Market Information</li><li>• Public Customer Information:<ul style="list-style-type: none"><li>○ Product Brochures</li><li>○ Owner Manuals</li></ul></li><li>• Field Records</li><li>• Product Sales Records</li><li>• Marketing Strategies</li><li>• Customer Database</li></ul>	Limited Information available on web site Limited Information available on web site Request in terms of PAIA Request in terms of PAIA Request in terms of PAIA Request in terms of PAIA

## **6. Form of Request**

To facilitate the processing of your request, kindly:

**6.1** Use the prescribed form, available on the website of the SOUTH AFRICAN HUMAN RIGHTS COMMISSION at

[www.sahrc.org.za](http://www.sahrc.org.za).

**6.2** Address your request to the Head of the Company (CEO).

**6.3** Provide sufficient details to enable the COMPANY to identify:

(a) The record(s) requested;

(b) The requester (and if an agent is lodging the request, proof of capacity);

(c) The form of access required;

(d) (i) The postal address or fax number of the requester in the Republic;

(ii) If the requester wishes to be informed of the decision in any manner (in addition to written) the manner and particulars thereof;

(e) The right which the requester is seeking to exercise or protect with an explanation of the reason the record is required to exercise or protect the right.

## **7. Prescribed Fees**

The following applies to requests (other than personal requests):

**7.1** A requestor is required to pay the prescribed fees (R50.00) before a request will be processed;

**7.2** If the preparation of the record requested requires more than the prescribed hours (six), a deposit shall be paid (of not more than one third of the access fee which would be payable if the request were granted);

**7.3** A requestor may lodge an application with a court against the tender/payment of the request fee and/or deposit;

**7.4** Records may be withheld until the fees have been paid.

**7.5** The fee structure is available on the website of the SOUTH AFRICAN HUMAN RIGHTS COMMISSION at [www.sahrc.org.za](http://www.sahrc.org.za).